


























Quarterly Integrated Monitoring Report for 30 June 2008

Action	Responsible officer	On Target?
Corporate Objective 1 - Work in partnership to manage growth to benefit everyone in South Cambridgeshire now and in the future		
1. Delivering and managing growth		
Complete the Northstowe S.106 first Draft head of Terms, prior to negotiation by September 08	Tom Barrance	
Develop the Council Vision for living in Northstowe by Dec 08	Tom Barrance	
Receive the revised Northstowe planning submission from Gallaghers and partners by Januray 09	Jane Green	
Complete the Business Plan for the Northstowe Development Trust by Feb 09	Jane Thompson	
% Match Funding (£) attracted as % of SCDC expenditure by March 09	Tom Barrance	
Agreement on outline Northstowe Heads of Terms S.106 (Note: Link to #1) by March 09	Tom Barrance	
Qualitative assessment against the Growth Area delivery plans by March 09	Tom Barrance	
SX054 - % of (cumulative) planning permissions given, which contribute to the (cumulative) Growth Area annual RSS housing requirement commencing from 1st April 2008.		
2. Securing a sustainable future for council housing		
Identification of the preferred model for any new housing association landlord by July 08	Denise Lewis	
Create a Shadow Board by Sep 08	Denise Lewis	
Informal consultation with key stakeholders including tenants, staff and elected members	Denise Lewis	
Formal consultation on the housing transfer proposal	Denise Lewis	













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Tenant ballot to determine whether a housing transfer could go ahead	Denise Lewis	
3. Waste and Recycling		
Introduction of kerbside plastics recycling service by October 08	Stuart Harwood-Clark	
Undertake a strategic procurement options appraisal for the provision of waste, recycling and street cleansing services by December 08	Dale Robinson	
Introduction of business recycling service with educational and awareness campaign by March 09	Stuart Harwood-Clark	
Introduction of a schools recycling service with educational and awareness campaign by March 09	Stuart Harwood-Clark	
NI195a - Improved street and environmental cleanliness – levels of graffiti	Paul Quigley	
NI195b - Improved street and environmental cleanliness – levels of detritus	Paul Quigley	
NI195c - Improved street and environmental cleanliness – levels of fly-posting	Paul Quigley	
NI195d - Improved street and environmental cleanliness – levels of litter	Paul Quigley	
NI196 - Improved street and environmental cleanliness – fly tipping	Suart Harwood-Clark	
4. Tackling Climate Change		
Approve new sustainable Contract Standing Orders by September 08	Sean Missin	
Secure £250K capital funding from LPSA Reward Grant monies for Parish-focused sustainable energy pilot project by October 08	Richard Hales	
Trumpington Meadows: Achieve exemplar level of Code for Sustainable homes and renewable energy provision by October 08	Richard Hales	







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Arbury Park: Erection of wind turbine at primary school with Innovation Fund financial support by December 08	Richard Hales	★
Arbury Park: Personalised Travel Plan project with joint partnership funding from Highways Agency and CC by December 08	Richard Hales	😊
Upper Cambourne: Achieve higher standards and appropriate community model for wind turbine option by March 09	Richard Hales	😊
Work with key partners to ensure the Northstowe development incorporates a robust approach to achieving exemplary standards in terms of low carbon living and climate change adaptation by March 09	Richard Hales	😊
Approve new sustainable Procurement Strategy by March 09	Sean Missin	😊
Additional – Affordable Housing		
SH311 - The number of affordable housing of all types and tenures completed	Schuyler Newstead	😐
SH311a - The number of affordable housing of all types and tenures completed – without funding from the Housing Corporation	Schuyler Newstead	😐
SH311b - The number of affordable housing of all types and tenures completed – with funding from the Housing Corporation	Schuyler Newstead	😐
SH320 - % Affordable housing planning permissions as % of all permissions	Gareth Jones	😞
SH329 - No: households in temporary accommodation	Susan Carter	😊
BV212 - Average calendar days to re-let voids	Anita Goddard	😐
Corporate Objective 2 - Delivering high quality services that represent best value and are accessible to all our community.		
5. Improved service delivery		

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Carry out a programme of service reviews by March 09	Paul Swift	
6. Improved customer satisfaction		
Establish a Business Stakeholder Forum by September 08	Iain Green	
Introduce mystery shopping to improve the measurement of Contact Centre customer satisfaction by September 08	Helen Finlayson	
Arrange complaint handling training for managers, by the LG Ombudsman by September 08	Helen Finlayson	
Arrange customer services workshops for all staff by December 08	Helen Finlayson	
Review the Contact Centre Partnership Agreement by March 09	Steve Rayment	
7. Develop equalities practice		
Adopt, following consultation with internal and external stakeholders, the Comprehensive Equalities Policy by May 08	Paul Swift	
Undertake six priority equality impact assessments by October 08	Paul Swift	
Adopt the gender equality scheme by January 09	Michael McLeod	
Identify and implement actions to achieve Level 2 of the Equality Standard by March 09	Michael McLeod	
Incorporate the actions plans from the six completed equality impact assessments into the 09/10 service plans by March 09	Paul Swift	
BV2a - The level of the Commission for Racial Equality's 'Standard for Local Government' to which the authority conforms in respect of gender, race and disability	Michael McLeod	
Corporate Objective 3 - Enhance quality of life and build a sustainable South Cambridgeshire where everyone is proud to live and work.		

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08. Enhance citizen engagement		
Cabinet agree, following consultation, the public engagement strategy by April 09	Paul Swift	
09. Develop the role of scrutiny		
Run facilitated workshops with Cabinet and Cabinet plus scrutiny chairmen to discuss how scrutiny can best support the work of the Council by September 08	Paul Swift	
SX052 - % of scrutiny recommendations (from scrutiny projects) accepted by Cabinet	Jackie Sayers	
SX053 - Number of members of the public attending formal meetings of the Scrutiny committee and Task & Finish groups	Jackie Sayers	
10. Promote economic development		
Produce initial state of economy baseline report by December 08.	Tom Barrance	
Produce an Economic Development Strategy and Action Plan on the local area, including growth areas, and issues affecting existing communities by March 09.	Tom Barrance	
Arrange a programme of member and stakeholder events to inform the Council's vision and strategy for Economic Development by March 09	Tom Barrance	